



# **CITIZENS**

## **GAS FUEL COMPANY**



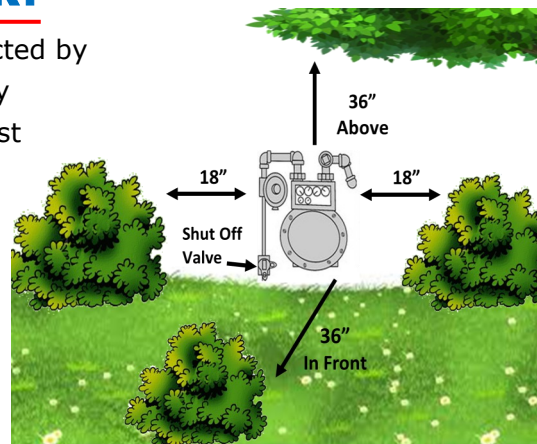
### **THE ENERGY SOURCE**

#### **CAN YOU SEE YOUR GAS METER?**

It is important that your gas meter is not obstructed by any overgrown shrubbery. This helps ensure easy access for the meter reader and can help with first responders. The gas company, fire or police department may need to locate the meter to isolate the gas in case of an emergency. Always be sure to keep the shut off valve beneath the meter clear at all times.

#### **Clearance reference for gas meter:**

- 18 inches on either side of meter
- 36 inches in front and above the meter
- Do NOT bury shut-off valve in landscaping



#### **DON'T DIG UP TROUBLE**

without knowing the location of underground utilities can result in serious injuries, service disruption and costly repairs. Before starting a project like landscaping, planting trees or installing a fence, deck or pool, call MISS DIG at 811. It's fast, free and it's the law!

Know what's below by calling  
MISS DIG at 811! Digging

#### **IF YOU SMELL GAS!**

- Do NOT turn on/off any electrical switches.
- Do NOT use electrical devices, such as a phone, TV, etc.
- Do NOT turn on/off any appliances.



All of these could be a source of ignition. Instead, leave the building or area immediately. From an outside phone, away from the leak, call Citizens Gas Fuel Company's Emergency line available 24 hours a day at **517-265-2144**. The strength of the "rotten egg" odor of natural gas does not necessarily indicate the severity of the leak.

#### **PIPELINE MARKERS**

You may have seen some of the yellow pipeline markers along the roadways in open areas.



Citizens Gas Fuel Company pipeline markers indicate the approximate location of a natural gas line. Natural gas lines are also buried on private property, supplying gas to homes and businesses. Before you break ground for any outdoor home improvements, please call MISS DIG at 811 at least three business days in advance to have your underground utility lines marked on your property. Otherwise, use of sharp tools can damage the lines, causing injury or loss of service.

# HomeSmart Plan



## Covered Appliances

	<b>Premium!</b> HomeSmart <i>Deluxe</i> \$16.00 per Month	<b>Best!</b> HomeSmart <i>Plus</i> \$13.00 per Month	<b>Better!</b> HomeSmart <i>Basic/Air</i> \$14.00 per Month	<b>Good!</b> HomeSmart <i>Basic</i> \$11.00 per Month
Furnace	✓	✓	✓	✓
Water Heater	✓	✓	✓	✓
Range/Oven	✓	✓		
Clothes Dryer	✓	✓		
Central Air Conditioning	✓		✓	

## **SIGN UP FOR THE HomeSmart PLAN TODAY!**

Did you know there is a 95% chance one of your appliances will break down? Are you worried about the time it takes to find a repair person and if you can pay for those repairs? Worry no more!

Here are some typical repair costs:

- Furnace Control Board \$500-\$600
- Water Heater Control \$400-\$500
- Central A/C Condenser Motor \$300-\$400

**With the HomeSmart plan,  
these costs are \$0!**

## **Protection is affordable**

HomeSmart Service Plans start at \$11.00 per month, that's \$0.36 a day!

## **Here's All You Do**

Enroll today in the HomeSmart Plan that is right for you. Then, service calls and covered repairs are performed at no charge. Choose the convenient monthly plan and you'll never have to sign up again. Give us a call at **517-265-2144!**

## **ON-LINE CONVENIENCE**

Using our Customer Payment Portal is easy and convenient! By creating a User Name, you gain access to your account details and some great tools including, view gas meter consumption data, view and pay your bill, review your transactions and payments and add multiple accounts to your web profile. Before you get started, please have your most recent bill handy to complete the registration form. Don't forget to sign up for Paperless Billing.



SCAN ME

Scan the QR code or visit <https://sb.ctz.prod.nsccloud.io/app/login.jsp>

**THE ENERGY SOURCE**  
**2024**