CITIZENS
GAS FUEL COMPANY

THE ENERGY SOURCE

Cold Weather Is Here



Carbon Monoxide Safety

As temperatures drop, the risk of carbon monoxide (CO) exposure increases. Carbon monoxide is a colorless, odorless gas that can be produced by furnaces, water heaters, fireplaces, and other fuel-burning appliances. Because it cannot be seen or smelled, it can accumulate indoors without warning.

Keep vents, chimneys, and exhaust pipes clear of snow, ice, and debris, and never use generators, grills, or other outdoor fuel-burning equipment inside a home, garage, or enclosed space. If a carbon monoxide alarm sounds or if anyone experiences symptoms such as headache, dizziness, nausea, or confusion, move to fresh air immediately and call 911.

Stay Warm. Stay Safe.

Leaves & Snow Don't Belong Around Your Gas Meter!



Keep Your Gas Meter Clear

As the seasons change, it is important to keep the area around your natural gas meter clear of leaves, snow, ice, and other debris. A clear meter helps ensure safe operation, allows utility personnel easy access for inspections or emergency response, and helps prevent damage to the meter and surrounding equipment.

During the fall, regularly remove leaves and yard debris that may accumulate around the meter. In winter, carefully clear snow and ice, maintaining at least 3 feet of clearance around the meter and regulator vent. Taking a few minutes to keep your meter accessible can help ensure safe and reliable natural gas service throughout the year.

Leaves Fall. Snow Builds. Keep Your Meter Clear.

Smell Gas? Put Safety First



Know the Signs of a Gas Leak

To make leaks easier to detect, natural gas is given a strong sulfur-like odor often compared to rotten eggs.

If you smell natural gas, leave the area immediately and move to a safe location. Do not use telephones, cell phones, light switches, appliances, or anything that could create a spark.

Once you are safely away from the area, call our 24-hour emergency line at 517-265-2144 to report the leak.

Smell Gas? Leave Fast. Call From a Safe Location.

127 N Main Street · PO Box 40 · Adrian, MI 49221 · 517-265-2144

www.citizensgasfuel.com

We Have What You Need



Did You Know?

Did you know Citizens Gas offers more than natural gas service? Our experienced technicians install and replace water heaters and central air conditioning systems, helping keep your home comfortable year-round.

We also provide expert service and repairs for many major household appliances, including furnaces, stoves, and dryers.

Whether you need a new installation, routine maintenance, or a repair, our team is here to help keep your equipment operating safely and efficiently.

Explore Our Full Range of Services

Scan the QR Code

Winter Shutoff Protection



Senior Citizens

If you are 65 years of age or older, your utility service will not be shut off for nonpayment of a past-due bill during the winter heating season, November 1 through March 31.

For added peace of mind, you may request that copies of any shut-off notices be mailed to a designated relative or friend.

You should contact our office to join the S.O.S. Club (Seniors Over Sixty-Five) and take advantage of this important protection.

Low Income-Eligible Customers

If you meet income eligibility requirements, you may qualify for protection from shutoff during the winter heating season, November 1 through March 31. To participate, you must:

- Pay at least 7% of your annual heating bill each month
- Make monthly payments toward any past-due balance
- Apply for heating assistance within 14 days

Participation helps prevent winter shutoff but does not eliminate the amount owed. At the end of the protection period, payment arrangements must be made for any remaining balance owed.

Helping You Stay Safe and Warm

Facing Financial Hardship?

If you're experiencing a temporary financial hardship due to illness, job loss, or other unexpected circumstances, contact our office. We may be able to help with a payment arrangement to keep your service connected during the heating season.